

# RIVETER

## **Riveter PT Climbing Gym Setter**

### General Riveter Crew Responsibilities:

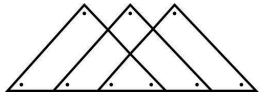
- Foster a safe, inspiring, and welcoming culture;
- Utilize Basecamp for all Riveter announcements, communications, zone updates, and check-ins;
- Utilize WhenIWork for clocking in/out and communication time off requests;
- Follow Riveter House Rules to foster an inclusive, respectful, and positive environment for all crew and customers;
- Follow all SOPs, Employee Manual Guidelines, and safety protocols.

### Setting Team Responsibilities:

- Work closely with the setting team to support a successful setting program;
- Experience setting on ropes for extended periods of time;
- Ability to set ropes 1-2 days per week plus additional hours during competition weeks [including boulder competitions];
- Ensure all logistical and maintenance needs are met pertaining to route-setting, climbing walls, and facility climbing equipment;
- Ensure daily set-up and clean-up during climbing gym route-setting is complete to standards and done in an efficient and collaborative manner;
- Ensure all scheduling needs are coordinated with the Assistant General Manager in a timely fashion, including last minute absences, subs, etc;
- Follow protocols regarding accident reports, inspections, safety, opening/closing compliance, risk/crisis management, accessibility, safe zones, special events, etc;
- Set the standard for amazing customer experiences;
- Willingness to respond to customer feedback in positive manner;
- Work closely with Riveter Crew to execute special events and competitions;
- Collaborate with the Setting Team and GM on ideas, timeframe, details, and operation concerns or needs to devise appropriate plans;
- Work as a leader to cultivate a positive, incisive, and respectful setting team;
- Represent the Riveter brand with integrity and professionalism;
- Reports to the General Manager.

### Compensation:

- Setting rate of \$20 per hour;
- Membership and access to the facility for self plus one during active employment;
- Cost coverage and training for your First Aid/CPR;
- Opportunities for continuing education and certification coverage;
- Discounts with vendors, partners, and Riveter retail shop;
- All other benefits covered in the Employee Manual, including team building activities.



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## Qualifications:

- Availability to work weekdays and weekends, afternoons and evenings;
- Experience setting for a commercial climbing gym;
- CPR, First-Aid and/or Wilderness First Aid Certifications preferred;
- High school diploma required; Bachelor's Degree preferred;
- Passion for outdoor adventuring;
- Attention to detail and understanding of best practice around safety and risk mitigation;
- Ability to exhibit value and good judgment with interpersonal relationships;
- Ability to multitask, organize, and prioritize tasks appropriately;
- Positive and engaging attitude with ability to work as part of a team;
- Excellent verbal and writing skills with both youth and adults;
- Willingness to work mornings, afternoon, nights, holidays and weekends;
- Ability to frequently bend, move, transport, and possibly support the weight of children;
- Ability to pass a background check;
- Can work in both hot and cold temperatures.

Riveter is an Equal Employment Opportunity employer.